

### **Terms of Use and Conditions:**

#### **Warranty of Goods/Services**

**1. All our goods/services will serve their intended functions.**

#### **Terms of Warranty**

**2. All warranty conditions are stated in the product/services information provided, unless the manufacturer has provided none.**

#### **Prices**

**3. All our prices are nett. No discounts will be given unless during monthly promotions. All Prices are in SGD.**

#### **Payment Processing**

**4. We only accept Cash, Corporate cheque payments and Bank Transfer.**

**5. We ensure accuracy in our billing as all our transactions are automatically processed.**

#### **Cancellation of Orders**

**6. We will refund the amount paid if the order is cancelled due to the unavailability of goods or our inability to deliver the goods within the agreed time frame.**

**7. We will not entertain any cancellations once the order is confirmed and submitted by the customer.**

#### **Confirmation of Orders**

**8. We will send an electronic acknowledgement to the customer within 24 hours upon successful submission of the electronic order. If items ordered are unavailable, a message will be sent to the customer for further action.**

#### **Exchange & Refunds**

**9. All our goods sold are non-exchangeable and non-refundable.**

#### **Feedback**

**10. We welcome your feedback. Should you feel dissatisfied with any of our goods or services, please contact us at Tel: 9733 4439, Fax: 6444 3375, Email: [contact@ranzconsultancy.com](mailto:contact@ranzconsultancy.com)**